The Institute for Executive Education
Life-Long Learning Series

Women Making A Difference In Healthcare
Tuesday, April 14, 2009 11:45 a.m. – 2:00 p.m.
Sargent Hall Function Room, 120 Tremont Street, Boston

The Institute for Executive Education
Suffolk University
Sawyer Business School
**Agenda**

11:45  
Registration & Lunch

12:00  
**Introduction of the Program:**  
William J. O’Neill, Dean, Sawyer Business School

12:10  
Panel Discussion

1:10  
Audience Q & A

2:00  
Adjourn

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**Jeanette Clough RN, MS, MHA ’96**

Jeanette Clough has been President and CEO, of Mount Auburn Hospital since 1998. Under her leadership, Mount Auburn has more than doubled net revenues, was recognized as one of the top 100 Hospitals for Cardiac Services, and has been listed for the last three years by the *Boston Business Journal* as one of Boston’s “Best Places to Work”. In addition, the hospital has just completed a new 135,000 square foot patient care building. Her previous experience includes President & CEO of Deaconess Waltham Hospital, COO of WalWest Health Systems, Inc., and VP for Patient Care at WalthamWeston Hospital & Medical Center. She began her career as a staff nurse and clinical specialist at Massachusetts General Hospital.

Jeanette serves on the AHA Board of Trustees, and chairs the New England Regional Policy Board. She is a member of the Mass. Coalition for the Prevention of Medical Errors and is a member of the Operations Committee, Harvard Risk Management Foundation. She also serves on the Board of Cambridge Trust Company. She has received awards from Suffolk University, the YWCA of Cambridge, the NAACP and was listed as one of *Boston Magazine’s* 100 most influential women in Boston in 2003.

She received her undergraduate degree in nursing from Boston University, her MS from Boston College, and her Masters’ degree in Health Administration from Suffolk University.

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**Sandra Fenwick**

Sandra Fenwick was named President and COO of Children’s Hospital in 2008, after serving as COO for ten years. She is responsible for the day-to-day operations of the Hospital, its satellite facilities and related institutional affiliates. She has responsibility and authority for the management of patient care programs, facilities, operation and capital budgets, strategic planning and program development, the research, educational and community missions. Prior to Children’s, Sandra served as senior vice president of System Development for CareGroup, Inc. For the previous 20 years, she held a number of roles at Beth Israel Hospital, including Vice President and Deputy Director, VP of Clinical Services Planning and Development, and VP of Network Development.

Sandra serves on the Board of Directors of Acusphere, Inc.; the Medical Academic and Scientific Community Organization, Inc.; A Better City, Inc.; Dana Farber/Children’s Hospital Cancer Care; the Belmont Hill School; Simmons College Corporation; and chairs the Massachusetts Taxpayers Foundation.

She received the 2006 Champion in Healthcare award from the *Boston Business Journal*, and the 2007 Pinnacle Award from the Greater Boston Chamber of Commerce. She is a member of the Massachusetts Women’s Forum and Women Corporate Directors/Boston.

She received her Bachelors degree from Simmons College, and an MPH in Health Services Administration from University of Texas School of Public Health.
Karen Nelson, RN, MPA/Health ‘87 (Moderator)

Karen Nelson is Senior Vice President of Clinical Affairs for the Massachusetts Hospital Association. She provides strategic direction, leadership and project management to the MHA for all activities related to clinical issues, healthcare quality, patient safety, public health, professional practice, the healthcare workforce and health information technology. She is also the point person for the association’s innovative Patients First program, aimed at strengthening the healthcare industry’s commitment to high-quality care.

Before joining MHA in 2005, Karen was Executive Director, Clinical Compliance & Risk Management at Brigham & Women’s Hospital in Boston. Working with the Chief Medical Officer and leadership team, she planned and implemented the Brigham’s response to all external requirements, including clinical and regulatory compliance, risk management, environmental affairs, clinical audit, accreditation, licensure, and interactions with the Department of Public Health.


Karen is a Registered Nurse, received her BS from Saint Joseph College and her Masters in Public Administration from Suffolk University’s Sawyer Business School.

Paula Johnson, MD, MPH

Paula Johnson is Executive Director, of the Connors Center for Women’s Health and Gender Biology; Chief, Division of Women’s Health, Brigham & Women’s Hospital; and Associate Professor of Medicine at Harvard Medical School. In all her work, she seeks innovative and interdisciplinary ways to improve both the health and health care of women. The Connors Center seeks to transform the health of women through discovering how disease is expressed differently in women and men. Dr. Johnson founded the Gretchen S. and Edward A. Fish Center for Women’s Health, and as an internationally recognized cardiologist, she also founded the Center for Cardiovascular Disease in Women at Brigham and Women’s Hospital.

She is an independent director on the Board of West Pharmaceutical Services, and was appointed by Mayor Menino as Commissioner and later Chair of the Board of the Boston Health Commission. She serves on the boards of several nonprofit organizations, and is an overseer at the Museum of Science, and WGBH. She was named a 2008 Healthcare Champion by the Boston Business Journal, and received the Boston Chamber of Commerce 2008 Pinnacle award.

She received her AB from Harvard/Radcliffe, an MPH from Harvard School of Public Health, and her MD from Harvard Medical School.

Ellen Zane

Ellen Zane is President & CEO, of Tufts Medical Center and the Floating Hospital for Children. She is the first woman to run the hospital in its 210 year history. Ellen is also an Assistant Professor in the Department of Medicine, Division of Clinical Care research at Tufts University School of Medicine.

For ten years prior to joining Tufts, Ellen was Network President for Partners HealthCare System, Inc, responsible for the development of one of the largest physician networks in America. Prior to that, Ellen was CEO and COO of Quincy Hospital, and VP for Professional Services at Morton Hospital and Medical Center in Taunton, MA.

Ellen is a Director of Parexel International, Fiduciary Trust Company, and Century Capital Management; a Trustee of Northeastern University; a member of the Health Policy and Management Executive Council at Harvard School of Public Health, the Board of Overseers at the Tufts University School of Medicine, and is now Chair-Elect of the Board of the Massachusetts Hospital Association. Ellen has received awards from the Mass. Women’s Political Caucus, March of Dimes, Arthritis Foundation, Boy Scouts of America, American Liver Foundation and Brandeis University National Women’s Committee. Boston Magazine listed her in 2003 Boston’s Top 100 Most Powerful Women, and she received the Boston Chamber of Commerce Pinnacle Award in 2000. She has received the ACHE Regional Healthcare Executive of the Year and the HCMA Distinguished Healthcare Executive awards.

Ellen received her BA from George Washington University, and her Master of Arts from the Catholic University of America. In addition, she holds three honorary doctorate degrees.